



OUR COVID-19 ON TOUR CARE GUIDELINES

Updated 01 May 2022

The health and well-being of our travellers has always been a top priority for us. Travel is a shared experience and we, along with our suppliers and passengers, need to take reasonable precautions to prevent the transmission of Covid-19 and increase the level of safety for our passengers, employees and local communities visited.

The following guidelines are a living document, subject to change with updated information from the New Zealand Government and local health authorities:

ON BOARD WITH LEISURE TIME :

- All of our staff that interact with passengers are trained to ensure they are familiar and compliant with these guidelines and those set out by the public health authorities
- Our Driver/Guides are trained to react and activate further protocols should any unexpected issues arise while out on the road
- Our staff will communicate the health and sanitisation procedures passengers will encounter throughout their trip as far as reasonably possible
- We promote frequent hand washing among staff and passengers and always provide hand sanitiser onboard our coaches
- Each of our coaches will have an antiviral disinfectant mist that will be run through the air conditioning system before tour commencement and throughout each day on tour
- High touch surface areas will be regularly cleaned with an antiviral disinfectant throughout each day of touring
- A full daily deep clean of bathrooms on-board will be undertaken
- Face masks must be worn when and where deemed required by public health authorities.

PASSENGER COMMUNICATION AND RESPONSIBILITY:

- Passengers are to follow all current Government guidelines in regards Covid-19
- We recommend that all passengers bring their own face masks on tour, and know how to properly wear a mask when required to do so
- Passengers are required to declare if they are exhibiting any symptoms of Covid-19, have tested positive, or are a household contact of someone with Covid-19
- For the health and safety of all passengers and staff on tour, any passengers showing symptoms of illness (such as fever, coughing or difficulty breathing) will not be accepted onboard the coach unless they can provide a negative Covid-19 test result received within the past 24 hours
- Should any passenger start to feel unwell on arrival or while on tour, they must immediately advise their Tour Manager. To continue the tour the passenger must provide a negative Covid-19 test and be deemed fit and well to participate fully on a coach tour.